

TERMS & CONDITIONS

REPLACEMENT OF VEHICLE

	5Days (AED)	7Days (AED)	10Days (AED)
CATEGORY A - Small Car			
Nissan Sunny/ Nissan Micra/ Toyota Yaris & Hyundai Accent	145	175	260
CATEGORY B - Big Saloon Car			
Nissan Altima/ Hyundai Sonata/ Kia Optima & Honda Accord	325	400	525
CATEGORY C - 4X4 & Luxury Car			
Kia Sportage/ Hyundai Tucson/ Kia Sorento/ Mitsubishi Pajero & Mercedes C200	475	725	950

REPLACEMENT OF VEHICLE

(Applicable for Saloon & Station Wagon for Private/Personal and vehicles in Company name for Individual Use only)

1. The Geographical coverage area is restricted to U.A.E. only.
2. The cover will be provided only for the duration from the date of submission of the vehicle for the repairs and ends on the date of completion of the repair subject to the maximum number of days for unlimited claims during the policy period. The repair works and Replacement Vehicle have to be arranged and authorized by Insurance company Claims Department.
3. Claims processor decision will be the final decision on the number of days of repair.
4. The cover is applicable for Individual owned vehicles and company maintained vehicles provided for the use of their staff provided the company gives an undertaking that the vehicle is used by the single person only.
5. Replacement vehicle (Category A) will be 1.3 or 1.6ltr engine vehicle. For example, Nissan Tiida, Toyota Yaris etc...
6. The Insured Person shall be responsible for the cost of fuel during the rental and for any Traffic Offense committed during the rental period. Insurance Company / Rent A Car company will not be responsible for any Fines and Traffic Offenses whatsoever.
7. The Replacement Vehicle should be returned by the Insured at the end of the Replacement period covered by the Rent A Car Company. If kept for a longer period, the Insured will pay all additional rental charges.
8. The Insured must receive and return the Replacement Vehicle at the Rent A Car Company premises.
9. The Replacement Vehicle cover is not available for regular car service, checkups and for immobilization caused by any malfunctioning or breakdown of the Insured Vehicle.
10. In case of misuse of membership, it will be automatically cancelled and cancellation will be approved by both parties.
11. Not applicable for Third party policies, Total Loss Claims and commercial vehicles.
12. No Replacement Vehicle is provided on holidays or the day before holidays unless for the insured car is undrivable, and it will be settled down case by case after the approval of the Motor Manger.
13. The Insured must submit the Police Report & Claims Form to Insurance Company which will be forwarded to Rent A Car company.
14. The Insured will be subject to and fully responsible for all hiring terms and conditions applied by the Rent A Car Company.
15. The insured must provide his credit card details as a security deposit against any costs related to Salik / fines etc. prior to renting the vehicle. Credit card details will be provided to the Rent a Car company. An amount (as per the rent a car company terms & conditions) shall be blocked from the credit card and will be released in 15-20 working days after deduction of fines (if any).
16. In case replaced vehicle meets an accident, the customer has to intimate the rent a car company and they shall provide another vehicle to the customer. However, if the claim is "at fault", customer has to pay the excess amount and fine (if any) as per the Rent a car company terms & conditions.
17. In case Rent A Car company is unable to provide the replacement vehicle due to any reason, AED 100/- per day shall be paid to the customer as a compensation (by Rent A Car company) in the form of a cheque.